

POOL ATTENDANT - DALEWOOD

The Dalewood swimming pool facility is classified as a Class B and Class C facility under the *Health Protection and Promotion Act R.R.O 1990, Regulation 565, Public Pools* which does not require Lifeguards for supervision. However, pool attendants are required to ensure that pool occupancy and rules are followed. The pool attendant will often work alone at the pool facility.

The Pool Attendant position at Dalewood Conservation Area is responsible for the daily operation and maintenance of the swimming pool facility and monitoring compliance with pool rules. The position reports directly to the Dalewood Conservation Area Coordinator.

Responsibilities

1. Monitor swimming pool area, promote water safety and enforce pool rules.
2. Daily operation and maintenance of the campgrounds swimming pool facility (*pool chemistry, pool water balance and keeping the pool area clean and free of hazards*).
3. Report any problems or hazards to the Conservation Area Coordinator or Crew Lead.
4. Deal effectively with complaints, including gathering of information, dealing with the infraction in accordance to park rules, regulations and policy. Also provide feedback to the complainant and ensure that the occurrence has been properly documented.
5. Be familiar with Dalewood's Emergency Response Plan, Security Manual and Zero Tolerance Policy.
6. Perform other duties as assigned by immediate supervisor. Such duties would include cleaning washrooms, cutting grass, painting buildings, picking up garbage or participating in visitor services events etc.
7. May be required to perform duties of the Crew Member position when not working at the pool.

Qualifications:

- *Must possess a valid Emergency First Aid Certificate*
- *Knowledge and experience in the daily operation of a swimming pool.*
- *Good communication skills.*
- *Ability to deal fairly and tactfully with the general public.*
- *Have strong customer service skills.*
- *Ability to follow instructions and work without direct supervision.*
- *Must be available and willing to work weekends, evenings and statutory holidays.*