Kettle Creek Conservation Authority

Zero Tolerance Policy

The goal of the Zero Tolerance Policy is to identify primary conservation area enforcement concerns, to establish basic procedures to respond to those concerns and to communicate the intent of the policy to conservation area users.

The objectives of this goal are:

- To respond to violent and/or unacceptable behaviour with immediate consequences.
- To reject violence (verbal, visual or physical) against another person.
- To communicate with and educate visitors and campers to develop the skills necessary to handle violent, potentially violent and unacceptable situations.
- To develop and maintain a safe, welcoming, violence-free conservation area environment.
- To communicate associated codes of behaviour and enforcement protocols.

Code of Behaviour

The Code of Behaviour applies to all campers and visitors. Conservation area users who violate the code will be dealt with through the consequences of the Zero Tolerance Policy, the Conservation Authorities Act, regulations made under the Act, and any other pertinent legislation applicable to the circumstance.

The Code of Behaviour identifies generally accepted expectations of behaviour in a public environment.

The Code identifies the following behaviour as unacceptable:

1. Violence, threats of violence or behaviour that may threaten the safety of others;
2. speeding above the posted 15 km/hr maximum;
3. damage to property, vehicles and the natural environment;
4. excessive noise;
5. drunkenness and/or substance abuse (illegal drugs);
6. abuse, including neglect, comment or conduct that demeans, humiliates, embarrasses, intimidates, threatens or has an adverse effect on an individual(s);
7. dangerous behaviour (i.e. lack of acceptable animal control, fires in unapproved locations); and
8. any other activity that compromises the goal and objectives of this policy, as identified at the discretion of the Conservation Area staff.

The Zero Tolerance Policy establishes clear and fair consequences for unacceptable behaviour.

Reward Program

Kettle Creek Conservation Authority will offer a reward of up to $500 for information leading to the identification of persons vandalizing and/or destructing Kettle Creek Conservation Authority property.

Enforcement Protocols

The guidelines developed by KCCA are intended to ensure a safe and enjoyable camping experience and to outline personal responsibilities for behaviour within conservation areas.

See chart on the following page.

Zero Tolerance Policy cont'd

Expectations	Reasons	Consequences
Conflict resolution in a non-violent manner.	Right to personal safety. Everyone has the right to be free of verbal, visual and physical threats, abuse, harassment, or actions.	1,2,5, or 7
A safe speed of 15 km/hr must not be exceeded.	Safety and security of conservation area users.	1, 2, 4, 5 or 7
The property of others must be respected and cared for by all.	To display community pride and to maintain the use of other properties.	1, 3, 6, or 7
The volume of music and/or the level of noise must not unduly disturb others.	Show respect for others' quiet enjoyment.	1, 2, 5, or 6
Individuals must reasonably recognize dangerous or unacceptable situations.	Maintain an enjoyable park environment for all.	1, 2, 5, 6, or 7
Individuals must not risk the safety and well being of other people or their pets.	Safety and well being is a community responsibility.	1, 2, 3, 5, 6, or 7
Consistent enforcement of Conservation Area Regulations.	Maintain a quality outdoor experience for all conservation area users.	1, 2, 3, 4, 5, 6, or 7

Range of consequences is determined solely at KCCA discretion.

1. Verbal warning.
2. First written warning.
3. First written warning and restitution.
4. Second written warning and parking in visitors' parking.
5. Second written warning and expulsion from conservation area.
6. Second written warning, restitution and expulsion from conservation area.
7. Immediate expulsion from the conservation area, without refund, restitution (if applicable), with or without any prior written or verbal warning at the discretion of the area supervisor. Possible court charges may apply as well as a ban from re-entry.